

KOKOMO FAMILY YMCA

GETTING STARTED:

ONLINE MEMBERSHIP & PROGRAM SERVICES



It's easier than ever to access your Y online! Our new digital membership and program management experience is built on Salesforce, the #1 CRM in the world.

SIGN IN PAGE

The screenshot shows the 'Sign In' page for the Kokomo Family YMCA. At the top is the 'the Y YMCA KOKOMO' logo. Below it is a welcome message: 'WELCOME TO OUR NEW ONLINE PORTAL!'. A section for 'Current/Previous Users' explains that users should click 'Create Account' and enter their email. There are two input fields: 'Username' and 'Password'. A blue 'Login' button is below the fields. At the bottom, there are links for 'Forgot Password?' and 'Create Account'. The footer contains the text: 'Kokomo Family YMCA | helpdesk@kokomoymca.org | 765 457 4447'.

ACTIVATE YOUR COMMUNITY ACCOUNT

STEP 1: Visit our new community portal at kokomoymca.my.site.com. If you have previously been a Kokomo Y member or program participant, click on "Create Account" and enter the email address you have on file.

STEP 2: Check your email to verify your account. Click the link included in the email, which will take you to a page to set your own password. Please note that the verification link will expire within 24 hours.

STEP 3: Once you enter your password, click "Change Password."

STEP 4: You will then be logged in to our new Community Portal, where you can browse available programs!

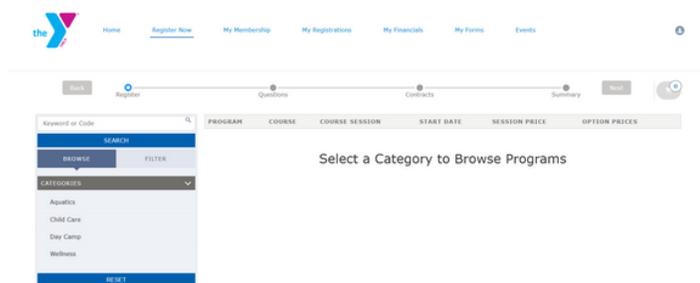
IMPORTANT NOTE

If you have been a member or program participant at the Kokomo Family YMCA, within the previous 5 years, please enter the email address you have had on file with us. If you are unsure of which email address you used, please call us at 765-457-4447 and our team will assist you.

CREATE AN ACCOUNT

The screenshot shows the 'Create Account' page for the Kokomo Family YMCA. At the top is the 'the Y YMCA KOKOMO' logo. Below it is a welcome message: 'WELCOME TO OUR NEW ONLINE PORTAL!'. A section for 'Current/Previous Users' explains that users should click 'Create Account' and enter their email. There is a blue 'Create Account' button. Below it are input fields for 'First name', 'Last name', 'Email', 'Birthdate', and 'Gender'. A blue 'Submit' button is at the bottom. The footer contains the text: 'Kokomo Family YMCA | helpdesk@kokomoymca.org | 765 457 4447'.

COMMUNITY PORTAL HOMEPAGE



FOR MORE INFORMATION OR HELP ACTIVATING YOUR ACCOUNT:

- Stop by or contact our Member Services Team at 765 457 4447
- Email us at helpdesk@kokomoymca.org